

SOUTH AFRICAN HAJJ & UMRAH COUNCIL

SUMMARISED ANNUAL REVIEW OF ACTIVITIES AND AUDITED FINANCIAL STATEMENTS FOR 2023 - 2024 / 1444 -1445



All Praise and thanks are due unto ALLAH (S.W.T) and our sincere salutations on our Beloved Prophet Muhammad ﷺ.

HAJJ 2024 | 1445 AH

Alhamdulillah, Hajj 2024 | 1445 AH was an exceptional Hajj for the Hajjis, the travel operators and SAHUC.

After addressing the challenges faced last year, the Muassasah had the **Mina and Arafat camps ready in accordance to all our requirements**. Not only did these camps meet our expectations, but Alhamdulillah, these camps were ready **10 days prior to Hajj** and handed over to SAHUC.

Special thanks to the Ministry of Hajj and Umrah under the leadership of H.E. Dr. Tawfiq Al- Rabiah, the Muassasah and the field office under the Alawi Family for exceptional services rendered to all Hajjis.

This year has also been a **historic year for SAHUC** as we managed to obtain an **R15M refund** for the Hajjis of 2023 | 1444 AH.

All praises are due to ALLAH (S.W.T) and special thanks to all the members who were instrumental in engaging with the role players to ensure that our Hajjis were compensated for non-service deliverables.

Through the grace and mercy of ALLAH (S.W.T), **SAHUC is a two-time recipient of the Labbitom Award**.

The **Labbitom Award** is one of The Ministry of Hajj and Umrah programs for measuring performance and beneficiary satisfaction. This award aims to spread the concept of competitiveness amongst service providers to increase the level of efficiency and quality of service performance on the journey of the guests of ALLAH (S.W.T).

Alhamdulillah

Special thanks must be given to all the SAHUC members, Accredited Travel Operators as well as our Hajjis from South Africa who helped to make this possible.



UPCOMING HAJJ 2025 | 1446 AH

Alhamdulillah, the Ministry of Hajj and Umrah has provided SAHUC with the **quota allocation for Hajj 2025 | 1446 AH**. The base quota remains at an allocation of **2500 for South Africa**.

SAHUC, DIRCO as well as the Royal Embassy of the Kingdom of Saudi Arabia are all currently engaging with the Ministry of Hajj and Umrah for an increase in the Hajj quota allocation for South Africa. **We humbly request for your continuous duas** that ALLAH (S.W.T) makes a quota increase possible soon In Sha Allah.

The Ministry of Hajj and Umrah has communicated with us and provided a **preliminary timeline for the upcoming Hajj 2025 | 1446 AH**. This information has been shared with the pilgrims via all our social media platforms. SAHUC will be publishing the timelines for accreditation within the next month In Sha Allah.

We remain compliant with the service level agreements relating to Hajj service delivery and pricing. Thus, compliance with the specific agreements is non-negotiable and is to be adhered to by all parties under the SAHUC banner (Mission, Hajj Operators and Pilgrims).

One of the highest focus points for us, as the board, is going to be improving on service delivery for the pilgrims, strengthening our working relationship with the travel operators, stakeholders and focusing on how we can try our utmost best to reduce the cost for Hajj.

Our weak South African Rand plays a key factor in pricing of Hajj packages as our pilgrims must pay around ZAR5 for SAR1 Saudi Arabian Riyal.

The **Audited Financial statements** of SAHUC will be published on our website, herewith is a summary of the salient features.

As the landscape of Hajj continues to change, we as **SAHUC need to adapt to change on an on-going basis** as the Ministry are proceeding at a rapid pace with constant improvements. We cannot continue doing the same and expecting different results.

I would like to take this **opportunity to thank** the board members, The National General Council (NGC) members, our staff (paid staff x 4) and volunteers who serve the guest of Rehman purely on a volunteer basis only for the pleasure of ALLAH (S.W.T). We make dua that ALLAH (S.W.T) reward you and your families for all the sacrifices and grant your families barakah and may the Almighty continue utilizing your services to serve the guests of ALLAH In Sha Allah.

Once again, **we invite** Islamic member organizations and public representative **volunteers** within South Africa to **join SAHUC** and join us to improve the processes and services rendered to the pilgrims. **We humbly ask for forgiveness from pilgrims** against whom we may have transgressed (knowingly or unknowingly) as we seek forgiveness and guidance from ALLAH (S.W.T).

I leave you with **one point to ponder**: we receive complaints and criticism each year, but it takes one persons dua for us, that keeps us coming back to serve the Hajjis.

We enjoy and cherish every moment that ALLAH (S.W.T) is giving us to serve the guests of Rehman, it is most definitely a great honour, and we must make shukar all the time for this opportunity.

Let us always continue to serve the guests of ALLAH (S.W.T) to the best of our ability with complete honesty, integrity, and trust In Shaa Allah.

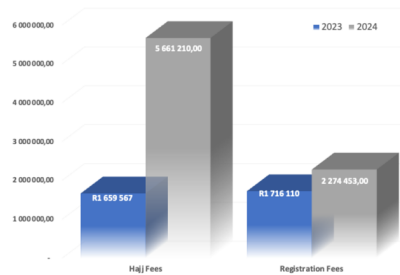
JAZAKALLAH

MOAAZ CASOO
PRESIDENT SAHUC

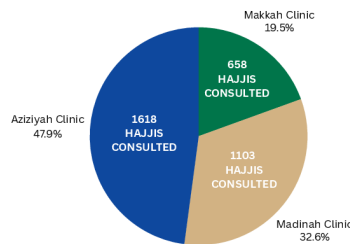


STATS FOR THE YEAR

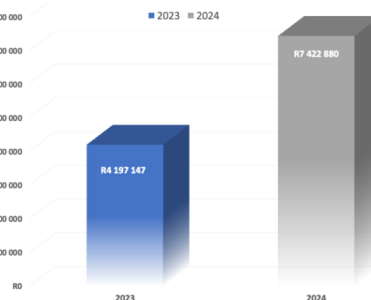
INCOME BY CATEGORY



CLINIC STATS HAJJ 2024 | 1445 AH



EXPENDITURE



IMPORTANT DATES & INFO FOR HAJJ 2025 | 1446 AH

JULY	- Dynamic Registration Portal - Opened on the 15th of July 2024. - Preliminary Timelines for the upcoming Hajj Published: 3rd August 2024.
AUGUST	- Hajj Registration Payments Pending Published: 15th August 2024 - All Accredited Hajj Travel Operators who intend to operate in the upcoming Hajj & onwards are required to contract a minimum of 500 Pilgrims. Published: 16th August 2024. - Health Requirements and Guidelines for traveller's to the KSA. Published: 21st August 2024. - Notice for Hajj Applicants from 2009 until end of December 2014. Published: 25th August 2024.
SEPTEMBER	- Hajj Travel Operator Application: Opens: 1st October 2024 Closes: 19th October 2024 at 17h00. - Hajj Mission and Medical Application: Opens: 1st October 2024 at 10h00 Closes: 21st October 2024 at 18h00.
TBC	Hajj Pilgrim Accreditation 1st List: November / December 2024 - Date TBC

HIGHLIGHTS & ACTIVITIES

HAJJ AWARENESS PROGRAMMES

SAHUC hosted two Awareness Programs (Dec & March) in the three major cities (JHB, KZN, CPT) specific to the Hajj Accreditation and Hajj Mission.



We also conduct a weekly Awareness Program on Radio Al Ansaar and we are planning several community events this coming Hajj season and another Radio Program called: **The Journey of a Lifetime**, watch this space!

THE HAJJ & UMRAH CONFERENCE 2024

Alhamdulillah, a six- member delegation from SAHUC attended the Hajj & Umrah Conference in January 2024.



Protocol Meetings were held with various stakeholders ie: The Ministry of Hajj & Umrah, several Muassasah service providers, Naqaba, Wukallah and AbulJadayel to discuss previous Hajj as well as the upcoming Hajj season with all the new rules & regulations.



OUR GROWING DIGITAL SPACE

Alhamdulillah, we have continued to share all our yearly activities and latest developments during Hajj via our Social Media Platforms and our Website.



MISSION TEAM:

THE TOTAL MISSION TEAM COMPRISED OF 34 MEMBERS:

22 Mission Workers (incl. the medical administrator)	12 Medical Staff
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Selected this year were **6 new Mission Workers** and **5 new Medical Staff Members**.

The total Mission Team was selected after interviews in the three main cities were conducted, and they were chosen from a list well over the number of applicants required.



5 DAYS OF HAJJ:

HAJJ 2024 | 1445 AH
WAS AN EXCEPTIONAL HAJJ.



Camps (D) was ready 10 days prior to Hajj for the first time.

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STATEMENT OF FINANCIAL POSITION

Figures in Rand	2024	2023	2022	2021	2020
Assets					
Non-Current Assets	4 958 157	2 717 249	1 874 731	1 663 346	1 587 678
Current Assets	31 783 529	19 580 153	15 920 725	16 516 263	22 482 595
Total Assets	36 741 686	22 297 402	17 795 456	18 179 609	24 070 273
Equity and Liabilities					
Equity	18 066 147	16 078 951	16 100 367	14 318 981	19 068 522
Liabilities	18 675 539	6 218 451	1 695 089	3 860 628	5 001 751
Total Equity and Liabilities	36 741 686	22 297 402	17 795 456	18 179 609	24 070 273

STATEMENT OF COMPREHENSIVE INCOME

Figures in Rand	2024	2023	2022	2021	2020
Revenue					
Hajj fees	5 661 210	1 659 567	-	-	5 859 260
Registration fees	2 274 453	1 716 110	586 772	516 942	2 972 247
Hajj operators registration (refund)	115 238	97 391	(97 391)	0	-
Other income	1 380 903	734 100	2 547 992	591 312	1 587 077
	9 431 804	4 207 168	3 037 373	1 108 254	10 418 584
Expenditure					
Operating expenses	(7 422 880)	(4 197 147)	(1 254 787)	(3 968 663)	(4 969 170)
Interest and penalties	(21 728)	(31 437)	(1 200)	(1 739 132)	(245)
Surplus for the year	1 987 196	-21 416	1 781 386	-4 599 541	5 449 169

NOTES TO THE SUMMARISED AUDITED ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

- The South African Hajj and Umrah Council (SAHUC) is a volunteer based Public Benefit Organisation which is engaged in facilitating the travel of Hujjaaj to the Kingdom of Saudi Arabia.
The organisation is required to ensure compliance of South African Muslim pilgrims going for Hajj in terms of agreements entered into with the Saudi Arabian Ministry of Hajj as well as compliance with laws governing these agreements.

Other related services include:
 - to accredit pilgrims that intend going for Hajj, provide medical and other services during the Hajj period; and
 - to accredit and supervise the Hajj operators delivering services to South African pilgrims during the period of Hajj.
- The organisation operates principally in the Republic of South Africa and the Kingdom of Saudi Arabia.
- There were no major changes to the nature of the organisation's business from the prior year.
During 2024, the organisation's activities returned to normal and accreditation fees were earned as compared to 2023 in which the number of pilgrims from South Africa were restricted due to the global pandemic COVID-19.
- The organisation is registered as a Public Benefit Organisation (PBO 930060856) under section 30 of the Income Tax Act No 58 of 1962.
- The summarised Audited Annual Financial Statements have been derived from the Audited Annual Financial Statements of the organisation for the year ended 31 March 2024 which have been audited by Turning Point Consulting Southern Africa Inc. and signed off on 12 September 2024. These Audited Annual Financial Statements were approved by the Board and signed by them on 12 September 2024.
- The annual financial statements have been prepared in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities. The accounting policies have been applied consistently compared to the prior year.
- The Audited Annual Financial Statements is available on our website, www.sahuc.co.za.

HIGHLIGHTS & ACTIVITIES

SAHUC WINS 2ND IN LABAITUM AWARD

Through the grace and mercy of ALLAH (S.W.T) SAHUC is a two-time recipient of the Labbitom award.

SAHUC WINS THIRD PRIZE

Special thanks must be given to all the SAHUC Members, Accredited Travel Operators as well as our Hajjis from South Africa who helped make this possible.



Winners of the Labaytum Award for Excellence in Serving the Guests of Allah - 1445 H

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EX GRATIA PAYMENT FOR HAJJIS OF 2023 | 1444 AH:



SAHUC managed to obtain a **R15M refund** for the Hajjis of 2023 | 1444 AH.

الحمد لله

HAJJ MISSION OVERVIEW SUMMARY

SAHUC continues to navigate and lead the Hajj industry in a positive direction, aiming to attain a time where a seamless process can be realised, In Sha Allah.

Progress was made in the compliance of all role-players involved, which was achieved with some of the said role-players



Attention needs to be directed to the parameters and rules as laid out by SAHUC in, among other related items, the Code of Conduct, in order to achieve full compliance from all role-players.

"The success of the Hajj Mission 2024 | 1445 AH cannot be mentioned without noting it as the product of the commitment, dedication and sacrifices of all members of the Mission Team. The accolades received in the Kingdom must go to them, without whom this milestone would not have been achieved."

Alhamdulillah, we again had an excellent Medical Team, and I take the opportunity to thank and compliment the entire medical staff for their amazing support and efforts.

We have to compliment the Field Office (Alawi Family) under Ithraa Al Khair for having the Camp ready ten days before Hajj started, which has never happened in the past – a milestone indeed.

There were 5 deaths of South African Hajjis to report during Hajj Season 2024 | 1445 AH two in Madinah and three in Makkah.

I hereby thank ALLAH (S.W.T) for giving us the health, strength and allowance to serve HIS guests for Hajj 2024 | 1445 AH. I would fail in my duty if I did not once again thank all the members of the full Mission Team, who worked, each as a part of a whole, in order to realise the success of Hajj 2024 | 1445 AH, whose outstanding performance resulted in several accolades being showered upon the Hajj Mission including a 2nd Labaitum Award.

To those whose cooperation and assistance led to a successful Hajj Mission 2024 | 1445 AH – the Ministry of Hajj and Umrah; the Consulate representative of the Republic of South Africa and his team in Jeddah; Ithraa al Khair and all their sub-affiliates (Field Office, Housing Department, Jamarat Program, AbulJadayel); Wukalla; the Naqaabah; the National Adilla Establishment in Madinah – my sincere thanks and gratitude to you.

FROM HEAD OF MISSION: HFZ ISMAIL KHOVADIA