

SOUTH AFRICAN HAJJ & UMRAH COUNCIL

SUMMARISED ANNUAL REVIEW OF ACTIVITIES AND
AUDITED FINANCIAL STATEMENTS FOR 2024 - 2025 / 1445 -1446 AH



PRESIDENT SPEECH

All praise is due to Allah (S.W.T), and peace and blessings be upon our beloved Prophet Muhammad ﷺ.

Alhamdulillah, Hajj 1446 | 2025 was once again an exceptional year for our South African pilgrims.

We take this opportunity to extend our heartfelt gratitude to the Ministry of Hajj and Umrah under the leadership of His Excellency Dr. Tawfiq Al Rabiah, as well as our Saudi service provider, Mashariq Al Masiah, and all role players, for the outstanding services rendered to our pilgrims.

Through the grace of Allah (SWT), SAHUC was once again honoured with the prestigious **Labbitom Award** from the Ministry of Hajj and Umrah, in recognition of the excellence in services provided to our pilgrims.

LABBITOM AWARD
WINNERS
2025 | 2024 | 2023



This award forms part of the **Performance Measurement and Beneficiary Satisfaction program**, which encourages healthy competition among service providers to raise the quality and efficiency of service delivery, ultimately striving to improve pilgrim satisfaction through clear evaluation criteria.



In addition, we also received the **Award for Excellence in Communication** from the Ministry of Hajj and Umrah, further affirming our commitment to serving the pilgrims of South Africa with dedication and transparency.

These achievements are dedicated to our pilgrims, whose trust and duas continue to inspire us. We also thank our SAHUC Members and volunteers, Accredited Travel Operators, the Ministry of Hajj and Umrah, and our service provider Mashariq Al Masiah for their support in making this success possible.

LOOKING AHEAD TO HAJJ 1447 | 2026

On the 18th of September 2025, the **Ministry of Hajj and Umrah announced that South Africa will transition from the traditional Hajj Affairs Office Model**, which has served our community for the past three decades, to the new **Direct Hajj Model** through the Nusuk Hajj platform.



Change can be challenging, but it also opens doors to new opportunities.

We must embrace this transition together, supporting and guiding our pilgrims through this new chapter, united for the sake of Allah (S.W.T).

As the Prophet ﷺ reminded us:

"The pilgrims are the guests of Allah" (Ibn Majah 2893). He himself served them water (Bukhari 1634), teaching us that serving pilgrims is an honor. And Allah commands: "Cooperate with one another in righteousness and piety" (Qur'an 5:2). Together, we serve the guests of Allah.

FINANCIAL MATTERS

The **Audited Financial Statements** of SAHUC will soon be published on our website.

SAHUC further advises that the matter of the non-refundable registration fee, ranging from R100 to R300 per person (excluding VAT), and its treatment in the prevailing circumstances, is under review in consultation with all relevant stakeholders, including the Ulama. A formal update on this matter will be communicated to the public in due course, In Shaa Allah.

ACKNOWLEDGEMENTS

We extend our heartfelt gratitude to all South African pilgrims who have undertaken their sacred journey under SAHUC's care over the past three decades. It has been both an honour and a privilege to serve you solely for the pleasure of Allah (SWT).

We also express our sincere appreciation to the South African Government, the Royal Embassy of the Kingdom of Saudi Arabia, the Ministry of Hajj and Umrah, service provider companies, Accredited Travel Operators, and all stakeholders in the Hajj sector for their support and collaboration.

A special word of thanks goes to our office staff, volunteer members of the General Council, and partner organisations whose dedication and selfless service have been instrumental in assisting and guiding the pilgrims of South Africa.

OUR COMMITMENT

As we move into this new era of Hajj arrangements, we extend our best wishes to all pilgrims transitioning to the Direct Hajj Model through the Nusuk Hajj platform.

SAHUC reaffirms its unwavering commitment to the South African Muslim community, serving with integrity and dedication.



While this transition marks a significant shift, we remain committed to supporting our pilgrims, ensuring that their sacred journey continues with dignity, comfort, and peace of mind, In Shaa Allah.

JAZAKALLAH
MOAAZ CASOO
PRESIDENT SAHUC

Future HAJJ

TRANSITION ONTO NUSUK HAJJ

- The long-standing SAHUC waiting list**, currently spanning 8-10 years, will fall away and no longer apply. Pilgrims will instead be required to register directly on the Nusuk Hajj platform.
- Applications will be processed strictly on a first-come, first-served basis**, subject to availability within South Africa's new quota of **1,140 pilgrims** as allocated by the Ministry of Hajj and Umrah (MOHU).
- Licensed Saudi Arabian Service Providers (SPCs)** will design, manage, and market **Hajj packages directly** to South African pilgrims through the Nusuk Hajj online platform.
- Pilgrims are required to **transfer the full payment** for their chosen package into their **online Digital Wallet**. All funds must be available in the Digital Wallet at the time of accreditation by the Ministry of Hajj.
- Currently, the Nusuk platform **does not maintain a waiting list or queue**. **Pilgrims who are not successful in a given year must reapply** in subsequent years.



6. Nusuk Hajj offers the following type of packages based on 2025: (Information available Nusuk Hajj website: <https://hajj.nusuk.sa/>)

- Standard package:** 3-star hotel or resident building.
- Luxury shifting:** 4-star or 5-star hotel or resident building
- Premium shifting:** 3-star or 4-star hotel or resident building
- Standard shifting:** 3-star or 4-star hotel or resident building
- Luxury:** 5-star hotel (Minimum 10 days)
- Premium:** 4-star hotel (Minimum 10 days)



WHAT IS NUSUK HAJJ??

7. For the five days of Hajj, you will either be housed in one of the **two camps** depending on pricing affordability based on 2025.

(Information available Nusuk Hajj website: <https://hajj.nusuk.sa/>)

A. Majar Al-Kabsh Camp:

This camp is characterised by its close proximity to the Jamarat Bridge, positioned just **300 to 700 meters away**.

This advantageous location facilitates the ritual of Pelting Jamarat, allowing pilgrims to perform the ritual with ease and convenience. With a **capacity to accommodate around 5,000 pilgrims**, this camp promises the **highest level of service**, ensuring a comfortable and meaningful stay in Mina.

B. Al-Muaisim Camp:

This camp, located approximately **4 km from the Jamarat Bridge**, offers a distinct atmosphere with all the necessary comforts to ensure pilgrims have a convenient stay.

This camp has the capacity to accommodate up to **30,000 pilgrims**, providing a well-equipped environment for a fulfilling Hajj experience.

8. Repeat Pilgrims: Those who have previously performed Hajj are **now eligible to apply again**. Applications may be submitted annually, provided the pilgrim is selected and has the financial means to undertake the journey.

9. Guide Opportunities: Pilgrims who have performed Hajj with experience as a **guide or spiritual leaders** from South Africa may apply on the Nusuk Hajj platform to serve as "Guides". If accepted, the Saudi service provider company (SPC) will cover your expenses and "MAY" remunerate guides.

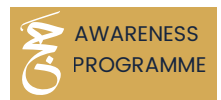
HIGHLIGHTS & ACTIVITIES

HAJJ AWARENESS

SAHUC hosted Two Awareness Programs (November 2024 & April 2025) in the three major cities (JHB, KZN, CPT) specific to the Hajj Accreditation and Hajj Mission.

SAHUC Awareness Jummah Talk- Conducted multiple Jummah Talks in various areas and masajids educating the public on Hajj.

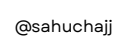
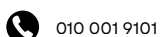
Radio Programs: Conducted weekly radio program, **The Journey of a Lifetime** on Radio Al Ansaar.



HAJJ FITNESS PROGRAMS

SAHUC Medical Assessments: Conducted by qualified persons and medical personnel in Johannesburg in November.

Fitness For Pilgrims Program: Hosted for a few months every Sunday at the Emmarentia Dam, in Johannesburg.



SOUTH AFRICAN HAJJ & UMRAH COUNCIL

SUMMARISED ANNUAL REVIEW OF ACTIVITIES AND
AUDITED FINANCIAL STATEMENTS FOR 2024 - 2025 / 1445 -1446 AH



STATEMENT OF FINANCIAL POSITION

Figures in Rand	2025	2024	2023	2022	2021
Assets					
Non-Current Assets	6 134 324	4 958 157	2 717 249	1 874 731	1 663 346
Current Assets	19 405 216	31 783 529	19 580 153	15 920 725	16 516 263
Total Assets	25 539 540	36 741 686	22 297 402	17 795 456	18 179 609
Equity and Liabilities					
Equity	18 821 852	18 066 147	16 078 951	16 100 367	14 318 981
Liabilities	6 717 688	18 675 539	6 218 451	1 695 089	3 860 628
Total Equity and Liabilities	25 539 540	36 741 686	22 297 402	17 795 456	18 179 609

STATEMENT OF COMPREHENSIVE INCOME

Figures in Rand	2025	2024	2023	2022	2021
Revenue					
Hajj Fees	4 578 910	5 661 210	1 659 567	-	-
Registration Fees	2 782 279	2 274 453	1 716 110	586 772	516 942
Hajj Operators Registration/(Refund)	396 863	115 238	97 391	(97 391)	0
Other Income	1 719 993	1 380 903	734 100	2 547 992	591 312
	9 478 045	9 431 804	4 207 168	3 037 373	1 108 254
Expenditure					
Operating Expenses	(8 722 340)	(7 422 880)	(4 197 147)	(1 254 787)	(3 968 663)
Interest and Penalties	-	(21 728)	(31 437)	(1 200)	(1 739 132)
Surplus for the year	755 705	1 987 196	-21 416	1 781 386	-4 599 541

NOTES TO THE SUMMARISED AUDITED ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1. The South African Hajj and Umrah Council (SAHUC) is a volunteer based Public Benefit Organisation which is engaged in facilitating the travel of Hujjaaj to the Kingdom of Saudi Arabia. SAHUC is a volunteer based Public Benefit Organisation which is engaged in facilitating the travel of Hujjaaj to the Kingdom of Saudi Arabia. The organisation is required to ensure compliance of South African muslim pilgrims going for Hajj in terms of agreements entered into with the Saudi Arabian Ministry of Hajj as well as compliance with laws governing these agreements. The organisation is required to ensure compliance of South African Muslim pilgrims going for Hajj in terms of agreements entered into with the Saudi Arabian Ministry of Hajj as well as compliance with laws governing these agreements.

Other related services include:

- to accredit pilgrims that intend going for Hajj, provide medical and other services during the Hajj period; and
- to supervise the Hajj operators delivering services to South African pilgrims during the period of Hajj.

1a. The organisation operates principally in the Republic of South Africa and the Republic of Saudi Arabia.

1b. There were no major changes to the nature of the organisations business from the prior year.

2. The organisation is registered as a Public Benefit Organisation (PBO 930060856) under section 30 of the Income Tax Act No 58 of 1962.

3. The summarised Audited Annual Financial Statements have been derived from the Audited Annual Financial Statements of the organisation for the year ended 31 March 2025 which have been audited by Turning Point Consulting Southern Africa Inc. and signed off on 18 September 2025. These Audited Annual Financial Statements were approved by the Board and signed by them on 18 September 2025. The auditor's review confirmed that all financial records and processes were in order, resulting in a clean bill of health.

4. The annual financial statements have been prepared in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities. The accounting policies have been applied consistently compared to the prior year.

5. The Audited Annual Financial Statements is available on our website, www.sahuc.co.za.

HIGHLIGHTS & ACTIVITIES

MEETINGS & CONFERENCES

Hajj Conference & Exhibition: Alhamdulillah, a six- member delegation from SAHUC attended the Hajj & Umrah Conference in January 2025.

Protocol Meetings: were held with various stakeholders ie: The Ministry of Hajj & Umrah, Mashariq Almasiah, Al Wukalla, Naqaba, and AbulJadayel to discuss previous Hajj as well as the upcoming Hajj season with all the new rules & regulations.

Two SAHUC Members attended, **The 2nd Edition Umrah & Ziyarah Forum In Al-Madinah-Al Munawwarah** in April 2025.



HAJJ MISSION SUMMARY

Alhamdulillah, we have come to another completion of Hajj 1446 | 2025, and we pray that the Almighty accept our efforts in this regard, In Sha Allah.



MISSION TEAM:

THE TOTAL MISSION TEAM COMPRISED OF 37 MEMBERS:

24 Mission Workers
(incl. the medical administrator)

13 Medical Staff

As in the past years, the Hajj period had its challenges, yet we managed to overcome those challenges. Alhamdulillah.

However, mention must be made of certain sector's challenges where special attention must be given in the process of improving together.

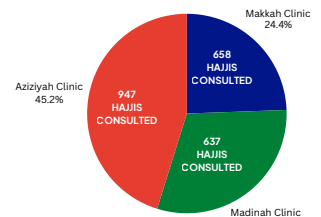
With that being said, the resolution of certain and future challenges will be achieved if, and only if, all related parties observe protocol and are earnest and honest in overcoming those challenges.

SAHUC continues to navigate and lead the Hajj industry in a positive direction, aiming to attain a time where a seamless process can be realised In Shaa Allah.

The South African Hajj Mission, now known as the Hajj Affairs Office of South Africa, is the service delivery arm of SAHUC in the Kingdom of Saudi Arabia. The function and authority are outlined in the agreement entered into between SAHUC and the Saudi Ministry of Hajj.

The success of the Hajj Mission must be attributed to the team as a whole; without their commitment, dedication and sacrifices, we would not have been able to achieve this milestone.

CLINIC STATS FOR HAJJ 2025 | 1445 AH



Medical Team Consulted Total of 2096 Hajjis



2 DEATHS
IN MADINAH

3 DEATHS
IN MAKKAH

It might sound unfortunate, but in reality only the fortunate pass on in the holy places. We had five deaths this year, two in Madina and three in Makkah. We make dua that the Almighty grant them the highest status in Jannah. Ameen.

DEATHS FOR HAJJ THIS YEAR

Finally, we thank Almighty for giving us the health, strength and permission to serve the guest of Almighty.

Once again I will be failing in my duty if I do not thank the Mission Members who tirelessly worked towards the success of this Mission 1446. We ask Almighty to guide us and accept our efforts in order to attain his pleasure.

FROM HEAD OF MISSION:
HAAFIDH ISMAIL
KHOLVADIA



30 YEARS ANNIVERSARY

SAHUC reached it's 30th Year Milestone this year, serving the Guests of Allah (S.W.T) for the pleasure of Almighty Allah.

UPDATE ON THE EX GRATIA PAYMENT FOR HAJJIS OF 2023 | 1444 AH:



SAHUC has paid the full refund amount of R 15 004 000 to the 3500 Pilgrims of S.A for Hajj Season 2023 | 1444 AH.



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